

Good Information about Gas Leaks

Natural Gas is an odorless and colorless gas. The City Gas Department adds odorant into the system so that leaks can be detected. Here are a few natural gas safety tips:

- Always operate gas appliances in accordance with manufacturers recommendations.
- If you suspect a leak, call the Gas Department immediately.
- If you smell gas, avoid flame and operation of electric switches or appliances.
- If odor is extremely strong, evacuate the building and call for help from another location.
- Insure that only a qualified person turns gas back on and relights appliances.
- Be aware of symptoms or illness from inadequate air supply. They include: headaches, ringing in the ears, vomiting, fluttering or throbbing heart. These symptoms could mean a problem with chimney exhaust, also.
- If you suspect an exhaust problem, get fresh air, shut off the gas, and have the problem checked by an expert.
- If you have a gas smell at your residence, contact the City offices and they will send the gas department to check out the problem, free of charge. From 7:00am - 4:00pm, you can call 662-7593 or 662-7359 and after hours, you can call Terry Duffy, Gas Dept. Supt. at 660-1921 or Jason Lowe, Gas Dept. Asst. at 660-1922. In an emergency, you can call the Loring Hospital at 662-7105 or the Sac City/County Dispatch Center at 662-7772 and they will contact the city personnel for you.